Abbreviated Dial

works similar to Speed dial but does not require available buttons for assignments. Create as many as 99 abbreviated dial codes on your handset.

Anonymous Call Rejection

Simply input three button code on your phone to stop receiving anonymous calls.

Auto-Attendants

Optional feature. Prerecorded greeting that direct your callers by departments, personal extension number, dial by name directory, Daytime mode and Nighttime mode. For more information look in the "Add on" section.

Caller ID Name

Display your company's name when calling clients and business partners.

Call Waiting

See who is calling you on another line while you are on the phone.

Call on Hold

If you need to place your caller on hold you can choose to play either custom music or an announcement about your latest promotion.

Call Transfer

Transfer any live call to any extension or outside lines.

Call Forward

redirect all of your incoming calls to a cellular phone, another extension, voice mail, etc.

Call Jump

Seamlessly route active call to another phone e.g. cellular phone, another extension, voice mail, etc.

Call Screening

A flexible method to define when you can be reached on your phone. Set rules based on the time of day, incoming caller ID, day of week, etc.

Call Duration Display

Display duration of a call in minutes and seconds.

Caller ID Display

See who is calling you and where they are calling you from.

Caller ID Block

You may opt to block certain callers.

Call Log

In your handset you can view Missed, Received, and Placed calls. Also, you can view your Call log on your computer screen through your Web Portal.

Click-to-dial

Click on the number in your WebPortal's Call Log and your phone will dial it instantly.

Conference Bridge

Optional feature. Schedule conference calls for up to 90+ participants. For more information look in the "Add On" section.

Customized Ring

For intra-office calling you may have your personal ringtone.

Directory Look-up

Look up personal or company directory from your desk phone or in your Web Portal.

Do-not-Disturb

Redirect all calls to voicemail and only allow VIP contacts to get through.

e-Fax

Optional Feature. Fax to your email in the form of a digital image. You may store them for as long as you need to. You can choose which fax to print. Great savings on ink and paper. Inbound faxes only. For more information look in the "Add On" section.

Follow Me/Find Me

Specify a list of phone numbers where a call will be forwarded to if it was not answered on your desk phone.

Intercom

Directly to coworker's extension or to a group.

Group Pick-up

Answer incoming calls destined for your colleagues' handset on your handset.

Music or Message on Hold

Create custom announcements either with information about your company or your latest promotion. Upload your custom music on hold.

Music on Hold

Generic or custom music to play to your callers every time you have to place them on hold.

Multiple Appearance

Several extension numbers can be associated with a single physical phone.

Multiple Voice Mailboxes

You can have multiple Voice Mailboxes for your business. For more information please look in the "Add On" section.

Night Service

During non-working hours you may want to direct all calls to another phone number or simply to a voice mail.

On-hook Dialing

Choose to input digits first and then dial. You will be connected via speakerphone.

Paging

Similar to intercom but only for one-way announcements.

Password Protection

Each Voice Mailbox and Web Portal profile are password protected.

PC Integration

Call your MS Outlook contacts by simply clicking their phone number in the contact info.

Priority Ring

Sometimes you need to concentrate and work without disruptions. The Do-Not-Disturb feature helps you with that. But you might have VIP contacts for whom you grant the Priority Ring that bypass the DnD and will always reach you.

Remote Phone

Access and use your office desk phone from your cellular phone, home phone, or any other handset. Activate Remote Phone through your mobile phone and make calls as if you were calling from the office. Depending on settings your caller ID can show your company's main line phone number.

Reassign Your Phone

Swap user profile from one physical handset onto another within 5 minutes, or swap from hardware handset to software handset.

Speed Dial

If your handset has available buttons to assign speed dials.

Selective Call Forwarding

Create unique forwarding rules for any pre-defined phone number.

Selective Call Block

Block out any number by either sending it directly to Voice Mail or to a Virtual ring.

Time and Date Display

Current date and time on your phone's display.

The Hunt Groups

Choose which phones to ring for incoming calls based on skill level, specialization, availability, etc. Hunt Groups can be set up within one location, between several geographical locations, include cellular phones, etc.

Voice Mail

Personal voice mailbox for every handset/extension within your office. Remote access to your voice mail with full control of all options e.g. forwarding your inbox messages to another extension within your office, reply, delete, etc. Three different announcements for "Busy", "No Answer", "Do Not Disturb".

Voice Mail Notification

To your email or to your cell phone.

Voice Mail Distribution List

Distribute your voice mail messages among several colleagues.

Virtual Ring
Callers from particular numbers hear ringing as if the call had not been answered. Ringing continues until the calling party disconnects.

Web Portal
Safe online access to your desk phone. This control panel allows you to set call forwarding, check voice mail, view call log, schedule a Conference Bridge for 90+ participants, and much more.

3-way conference
Invite a third-party to join your call.